

May 2017

Town of Sandy Creek Water Department Newsletter

Town Board Members

Nancy Ridgeway
Ruth E. Scheppard
Nola J. Gove
Dave Warner
John Wood, Jr.

Water Advisory Committee

Norma Newman
Roy Narish
Cindy Love
Patricia McDougal
Wayne Miller
Cheryl Yerdon

Water Superintendent

Mike Kastler
315-771-3316

Water Operator

Eric Pappa
315-427-1123

Water Billing & Collection Clerk

Brittany Washburn
315-387-5456 x6
scwaterclerk@frontier.
com



For true water emergencies please contact our Water Operator, Eric Pappa. Eric can be reached at 315-427-1123. If you cannot reach him and it is after hours, please contact the Water Superintendent, Mike Kastler at 315-771-3316.

Payments

Water bills can be paid at the Town Hall with the Water Clerk.

We **DO NOT** accept debit or credit cards.

Check and money order payments must be exact. We cannot apply credits to accounts. **Wrong payments will be mailed back.**

Payments can be made payable to the **Town of Sandy Creek.**

To avoid a 15% late fee, payments sent by mail must be post marked by the United States Postal Service by May 31st, 2017.

Payments can be mailed to:
Town of Sandy Creek
Water Department
PO Box 52
Sandy Creek, NY 13145-0052

Drop box available for after hours payments.

We cannot control how quickly the USPS delivers the mail. It is the responsibility of the property owner to know when water bills are due.

Property owners are responsible in making sure rental property water bills are paid.

Water meters are read in April and October. Water bills are due in May and November. Please keep hydrants clear of shrubbery, and other large objects.

Meetings

Water Advisory Committee meetings are held on the last Monday of each month at 6pm.

Town Board meetings are held on the second Wednesday of each month at 7pm.

As a reminder, it is a violation to tamper with curb stops. Only those authorized by the Town of Sandy Creek can operate the curb stops. When winterizing your properties you can shut the water off at the meter pit.